

# **JOB PROFILE**

# Apprenticeship Business Administrator

AND APPLICATION FORM





#### APPRENTICESHIP BUSINESS ADMINISTRATOR

**Salary:** £21,970

Are you a motivated professional with attention to detail? Do you have a passion for promoting our Vision, Mission and Culture? Are you highly organised, efficient and with a high work-rate? This position requires you to be excellent at your job and an effective motivator focused on getting things done. You need to be analytical yet also a good 'people person'.

Applications are invited for a professional, highly motivated and capable apprentice with a strong track record and skill sets to assist with the full range of Business Administration work and work closely with our Management Team. You will ideally have experience working in a customer service role.

We are looking for someone with excellent communication skills (listening and verbal and written communications), is highly professional, and yet has a personable disposition. The post will be based in the beautiful market town of Bakewell where you will be accountable on a day-to-day basis to the Head of HR and Business Administration. We are looking for well-organised and detail-driven person. You must be able to work as an effective team member who can be relied upon to deliver to deadlines. We are a high-performing company with a professional and friendly culture with many outstanding performers. We maintain a high commitment to staff development and training and look forward to supporting career development and developing people to be the best they can be.

#### We offer an exciting range of employee benefits:

- Strong, positive corporate culture and Management Team
- Competitive salary
- Sector-leading commitment to training and career progression
- Member of the Company's health cash plan which includes a wide range of health services and financial support
- Discounts and rewards on health, fitness and entertainment
- Attractive pension contribution
- Life assurance cover
- 28 days annual leave (including Bank Holidays)
- Additional annual leave accrued linked to length of service
- Accommodation provided for away work with subsistence
- Full personal protective equipment and Company branded attire
- 100% of ClfA subscription fees and CSCS card fees

#### To apply:

Download, fill in and submit all the required documentation as set out below and send to <a href="mailto:personnel@archaeologicalresearchservices.com">personnel@archaeologicalresearchservices.com</a>. If you would like to discuss the post with us then please ring us on 01629 814540 and ask for 'personnel'.

Applicants must complete and send in:

- Covering letter comprising 250 words on why you consider yourself a suitable candidate.
- Our application form (downloadable from the website and included in this pack)
- Full CV
- Equal opportunities form is optional (downloadable from our website)



#### **JOB DESCRIPTION**

Job Title	Apprenticeship Business Administrator
Division	Business Administration
Accountable to	Head of Human Resources and Business Administration
Duration	Permanent
Grade	4
Annual Salary	£21,970
Location	Based out of our Head Office in Bakewell, Derbyshire

#### Job Summary

To assist the Business Administrators in financial (SAGE), secretarial, administrative, clerical, purchasing and general admin support & office duties including undertaking ISO internal auditing, organizing company events, booking accommodation, equipment calibration, administer health and safety documentation, managing company vehicles including MOTs, insurance etc.

#### Responsibilities / Main duties

- Assist the Business Administrator with secretarial duties such as telephone, reception, purchasing, post, filing, letters, keeping records etc.
- Take part in and assist the Business Administrator to organise staff training and development initiatives.
- Undertaking ISO internal auditing.
- Organizing company events and trips.
- Making inventories of equipment, checking and keeping records of calibration and servicing.
- Raise invoicing and PIFs.
- Contribute to premise management including leases and repairs.
- IT support and management. Liaise with the IT services to manage and improve systems.



#### Responsibilities / Main duties

Book accommodation and travel for site work and conferences / training needs.

Providing a high level of customer service and supports to clients.

Support the HR and finance team to ensure the company is GDPR compliant.

Seek out, and book training courses.

Support the administration team in managing the Health and Safety compliance of the Bakewell office.

Support the HR and finance team with other tasks.

Drive company vehicles when required. Assist with keeping the company vehicles up to date with tax, insurance, MOT and servicing and ensuring that they are roadworthy at all times.

Any other duties that may be allocated from time to time.

Safety	To abide by all statutory safety regulations and company policies as set out in the Health and Safety Handbook. Report all accidents and near misses.
Hours of duty	37.5 hours per week (including allocated study time).
Annual leave	Initially 20 days holiday per year. On completion of one full years service, leave entitlement is increased by one day, per additional year worked, plus statutory bank holidays (8 days). Leave is pro-rated for part time employees.
Conditions of service	See the Staff Handbook.
Period of notice	First month = nil.
	After 1 month & within probation period = 1 week
	After successful completion of the probationary period = 8 weeks
Confidentiality	It should be noted that some of the information that the post-holder will access will be of a confidential nature both to other ARS Ltd employees and clients, and such information must not be communicated to other persons except where required for
	authorised purposes.
Note	This job description does not form part of the contract of employment.
	This job description will be reviewed on a regular basis.



## **PERSON SPECIFICATION**

	ESSENTIAL	DESRIABLE
EDUCATIONAL AND OCCUPATIONAL ATTAINMENT	Educated to GCSE standard and desire to undertake apprenticeship with willingness to develop skills.	
EXPERIENCE	Experience of working in a professional environment.  Experience of reading and understanding documents such as insurance and leases.  Experience of working in a customer service or customer facing role.  Working in a team, and independently.	
SPECIAL SKILLS	Excellent telephone manner.  Excellent and unambiguous written English.  Highly computer literate. And fully conversant with Excel, Word, Outlook and ideally SAGE and / or IRIS.  Knowledge of HR requirements, processes, documentation and recording.  Excellent inter-personal skills.  Attention to detail and highly disciplined in following systems.  Full driving license.  Customer service skills	Experience in using finance and HR software



#### DISPOSITION

Trustworthy and have integrity.

Cheerful and tolerant and able to willingly follow instructions.

Exceptionally organised and able to maintain smooth-running systems under pressure.

Humble but confident.

Willing to function and contribute as part of a motivated and thriving team and willing to take instructions.

Very resourceful and natural problem solver.

Outstanding interpersonal skills.

A real team player.

Motivated to help others.

Loyal.

Able to remain calm, confident and competent under pressure.

Desire to be the best you can be.

Good sense of humour.

#### SPECIAL SKILLS

Willing to work a range of hours in order to attend meetings, take advantage of training courses, and ensure company documentation is completed before deadlines.

Able and willing to travel occasionally throughout the UK meetings, training *etc*. including outside of work hours.

Ambitious to assist in growing the company, assisting with staff development and taking it forward.

Keen to align oneself with, and promote, the vision, mission and values of the company.



## **VISION, MISSION, AND CULTURE**



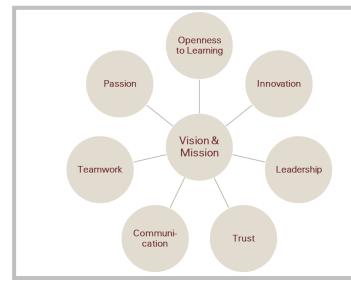
#### Vision

Innovative world-class heritage leaders

# Mission (our 'Purpose')

To investigate archaeological remains to create value, inspire people and generate new knowledge and understanding





## Culture

Openness to Learning

Innovation

Leadership

Trust

Communication

Teamwork

**Passion** 



## **APPLICATION FORM**

All information will be treated as strictly confidential and no approach will be made to any person without your permission. Please note—All boxes must be completed. Incomplete applications will be rejected.

If you obtained this position, would you continue in any other employment	Yes / No
Do we need to make any disability-related adjustments to allow you to take part in the recruitment process	Yes / No
How did you hear about the vacancy?	
Personal details	
Title : Forename :	Surname :
Home address:	
Postcode:	Phone number:
Email address:	
Email address:  Education and training	



Previous employment			
Name and address of employer	Dates	Job title and duties	Reason for leaving
Previous relevant experienc	e		



Interests			
Driving licence			
Current driving license Yes / No If yes, please state the type of license			
Any current endorsements Yes / No If yes, provide details			
Any motoring prosecutions pending Yes / No If yes, provide details			
Availability			
Notice period, if successful			
Are you a UK citizen? Yes / No If no, confirm your VISA status			
n no, commin year the retained			
Criminal record			
List any criminal convictions other than 'spent' convictions. If none, state 'none'.			
The information provided will be confidential and will be considered only in relation to this application.			
References			
Character reference: Character reference:			
Post code: Post code:			
Telephone: Telephone:			

Signed:



Please detail any further information you wish to put forward to support your application
Privacy notice
We process personal data relating to those who apply for job vacancies with us or who send speculative job applications to us. We do this for employment purposes, to assist us in the selection of candidates for employment, and to assist in the running of the business. The personal data may include identifiers such as name, date of birth, personal characteristics such as gender, qualifications and previous employment history.
We will not share any identifiable information about you with third parties without your consent unless the law allows or requires us to do so. The personal data provided during an application process will be retained for a period of at least six months or, if required by law, for as long as is required.
This privacy notice does not form part of an employment offer or contract between us. If we make an employment offer to you, we will provide further information about our handling of your personal information in an employment context separately.
If you would like to find out more about our data retention policy and how we use your personal data, you want to see a copy of the information about you that we hold or have any questions or issues regarding data
protection, please email us with the Subject "Data Protection Request".
Declaration
The above information is true. I understand that any job offer made on the basis of untrue or misleading information may be withdrawn or my employment terminated.
Please tick to confirm that you have attached a CV and Cover letter with this application form.

Date: